



Edd Helms RESIDENTIAL Air Conditioning - One Year Limited Warranty January 2008

We appreciate your business and hope you are satisfied with your new air conditioning system. The purchase is an investment into your home or business and we want to help you protect that investment for many years to come. That protection begins with your reading the equipment manuals provided by the AC equipment manufacturer to learn how to use and operate your new system. Keeping your new air conditioning system operating requires maintenance and care.

Maintenance is the responsibility of the customer and it was not included in your purchase unless you joined the Edd Helms Value Club. There are several types of warranties which are included with your new system. One of those is our Edd Helms One Year Limited Warranty. Another is the manufacturer's equipment warranty detailed in your equipment manual. Your purchase may have included an extended manufacturer's warranty covering parts, labor or both. Your purchase may have included a one year membership in our Edd Helms Value Club which offers seasonal maintenance, discounts, priority service, and peace of mind. Each AC equipment manufacturers' manuals established the minimum maintenance required to keep the manufacturer's warranty in force. Again, maintenance is the responsibility of the customer.

Your Edd Helms One Year Limited Warranty began on the date your new air conditioning system began to cool your home or business and it is transferable to subsequent owners. Damage or repairs resulting from lack of periodic maintenance and services will not be covered under this one year limited warranty. All warranty repairs under this limited warranty will be performed between the hours of 8AM and 4PM, Monday thru Friday, excluding holidays. Should you ask us to perform warranty related services outside of these hours, the repairs will not be performed under this limited warranty and must be paid for at the time of service. Your new HVAC systems are designed and installed according to industry standards to provide comfort cooling, and do not include the responsibility by Edd Helms for any procedures to identify, control, eliminate or remove mold in occupied or unoccupied spaces. If you suspect mold to be a problem, or if you have construction conditions the supports the growth of mold, we recommend the customer take remedial actions outside of this limited warranty to eliminate the problem, remove the mold, and insure a mold free environment.

In addition to the required owner's service responsibilities and periodic maintenance, this limited warranty has other limitations. Edd Helms Air Conditioning will not be responsible for water leaks from HVAC drain lines or units, from electrical voltage conditions such as blown fuses caused by the inadequacy or interruption of electrical service, from loss or damage as a result of weather, or from such normal maintenance and servicing issues including but not limited to coil cleaning, filter cleaning and/or replacement, motor lubricants, and condensate drain line cleaning to prevent water leaks. As a minimum, the Owners required equipment maintenance and intervals must be evidenced in writing by a licensed and certified HVAC technician to include:

- Check and adjust refrigerant pressures and Oil levels once every 6 months.
- Replace air filters, treat drain pans for algae, and clear condensate drain lines monthly.
- Grease and lubricate all moving parts once every 6 months.
- Check and tighten electrical connections as necessary, once every 6 months.
- Check compressor and motor voltage and amperage once every 6 months.
- Clean coils for proper airflow or removal of contaminates once yearly.

In the event your purchase did not include membership in our Edd Helms Value Club, you can protect your investment by calling us at 1-800-329-2530 or visiting us on the web at www.eddhelms.com to join today. Again, thank you for your business and we look forward to your enjoying your new air conditioning system.